School Data & GDPR Overview (UK and Ireland)

This information is reviewed and maintained by Wonde's information security compliance team and reflects the current procedures, controls, policies and practices across the company.

Last review: Summer 2021

Wonde is used by many leading third party edtech applications to connect and synchronise their systems with the required information from a school's Management Information System (MIS). These third party applications include platforms for services such as parent communications, parent payments, assessment, safeguarding, library management, maths etc.

Now used by over 330 third party applications and by over 23,000 schools, Wonde is a secure and trusted solution for schools to have full visibility and control of the data they share.

What does this mean for a school?

Schools can login to their Wonde school portal and manage the data that they share with third party applications. Many of the 23,000 schools now use Wonde to manage their data sharing with 15+ third party applications. This means that when a school uses third party applications, student, teacher and parent information is automatically replicated from the information inside the schools MIS to the third party applications.

Inside the Wonde school portal schools have the ability to approve, revoke, and blacklist data that they share with each third party application.

Wonde integrates with 15 different MIS providers used by British and Irish schools:

- SIMS
- RM Integris
- Scholarpack
- Bromcom
- Arbor
- Horizon (previously known as Pupil Asset)
- ISAMS
- Schoolpod
- WCBS
- CMIS
- Progresso
- Double First Engage
- Teacher Centre
- Furlong SchoolBase
- VSWare

What data will Wonde have access to?

Wonde request (but do not extract) the permissions that are required for the majority of third party applications that use Wonde's services. Wonde will then only extract and send data that has been approved by a school to send onwards to their chosen third party applications. Wonde does not extract any data that is not approved by the schools for the third party applications they are using.

Wonde will only extract specific data from a school's MIS if that data is required by a school approved third party application, and the school has approved that access. Wonde gives granular control to the school and third party applications to ensure only the required data is shared and accessed.

Third party applications define the scope of data required for their application. These scopes can be defined down to a granular level (i.e. first name, last name). The required data scopes are then requested by the third party application and approved by the school via the Wonde school portal.

An application is not able to access data outside of the agreed scopes without further school approval. If the third party application does require additional MIS data from a school (e.g the school decides to use a new feature developed by the third party application), the school will receive a notification and will be required to login to the Wonde school portal and approve these additional scopes.

Does the school have a data processing agreement with Wonde?

Yes, every school that uses Wonde must approve the Wonde data handling agreement (DHA). This is the data processing agreement between Wonde and the school. The DHA can be found here:
https://www.wonde.com/downloads/Wonde%20-%20Data%20Handling%20Agreement.pdf

Does Wonde have a signed agreement with each third party application using their service?

Yes, as a data processor to the school, Wonde has a signed licence agreement with every third party application that uses Wonde services for MIS integration.

How long does Wonde retain data for?

Wonde will retain school data for the duration for which our services are being utilised by the school. Please see the Data Handling Agreement for further information on data retention. The data is frequently updated to ensure that Wonde only retains current, up-to-date MIS data. If a record is removed from within the MIS it will be removed from Wonde during the next sync.

If no third party application requests the school data that Wonde processes within a 17 day period (i.e. if a school has stopped using a particular third party application), Wonde delete that data but store it in Wonde backups. If no subsequent reinstall is requested (i.e. the school doesn't then decide to re-use the third party application), Wonde permanently erase the data within a 1-7 day window.

Can a school request Wonde removes all data stored for their school?

Yes, schools can request Wonde to remove all data related to their school.

Where is the data stored?

Wonde stores school data within Amazon Web Services (AWS) data centre in Ireland. This ensures the data is stored within the EEA, and can be freely transferred between Ireland and the UK under the current EU/UK GDPR adequacy decision. The Ireland data centres are used to ensure the data stays within the EEA.

How often does Wonde extract data from the MIS?

Wonde extracts data from a school's MIS on a regular basis to ensure the third party applications used by the school have accurate and up to date data inside them. A good example of this is if a parent's mobile phone number is updated in the MIS, the school would want this phone number to be updated in the schools SMS text messaging service. By default updates occur multiple times a day although the schedule can be tailored to the schools requirements.

Can schools request an individual's data to not be extracted from their MIS?

Yes, Wonde can block the data of any individuals for whom the school does not want Wonde to pass on their data to a third party application. Schools can manage this process themselves within the Wonde School Portal or contact our support team at support@wonde.com for assistance.

Will Wonde store any school data outside of the EEA?

No - Wonde store all data in the EEA.

Does Wonde hold any independent security accreditations?

Yes, Wonde are ISO27001 certified and Cyber Essentials Plus accredited.