



School Data & The Privacy Act | Australia

Updated: November 2019

Wonde is used by many leading third party applications to connect and synchronise their systems with the required information from a school's Student Information System (SIS). Wonde is used by over 160 different third party applications and by over 14,000 schools.

Wonde integrates with different SIS providers as listed below;

- Synergetic
- Civica
- Sentral
- TASS
- SchoolPro
- SchoolEdge
- PCSchool

How long does Wonde retain data for?

Wonde will only access and retain specific data from a school's Student Information System if it is required by a school approved third party. Wonde gives granular control to the school and third parties to ensure only the required data is shared and accessed. The data is frequently updated to ensure that Wonde only retains up-to-date data. If a record is removed from within the SIS it will be removed from Wonde during the next sync.

Can a school request Wonde removes all data stored for their school?

Yes, schools can request Wonde to remove all data related to their school. Wonde will also inform any third party that they will no longer be able to access the schools data through Wonde.

Where is the data stored?

Wonde stores school data within Amazon Web Services (AWS), in the Sydney data centre. On occasion, school data may be accessed by Wonde employees outside of Australia for support purposes only, utilising strict access controls.

Does Wonde hold any independent security accreditation?

Wonde is currently preparing for the ISO 27001 accreditation which is due for completion in early 2020. Wonde has also committed to Cyber Essentials which will follow the ISO 27001 accreditation.

How is the data secured?

Data scopes Third parties define the scope of data required for their application within Wonde. These scopes can be defined down to a granular level (i.e. first name) which is approved by the school. An application is not able to access data outside of the agreed scope without further school approval.

Data encryption Data is encrypted during transit and at rest using Amazon Web Service's RDS encryption service and our own SSL certificates. Information on the cyphers used are available with the following tool:

<https://www.ssllabs.com/ssltest/analyze.html?d=wonde.com&latest>

Access Control All database access between Wonde and AWS is protected by a secure password and IP limitations. A strong password policy is always in place. Two factor authentication is required for all accounts that have access to school data or administrative functionality. Staff only have access to the minimum amount of data required to perform their job. All laptops have encrypted hard drives.

AWS deletions policy

Information relating to the deletions policy for AWS and additional GDPR compliance can be found at <https://aws.amazon.com/compliance/gdpr-center/>

Does the school have a data handling agreement with Wonde?

Yes, every school that uses Wonde approves the Wonde Data Handling Agreement (DHA), which is shared with the Wonde portal school admin upon account creation and any subsequent app permission change requests.

Does Wonde have a signed agreement with each third party application?

Yes, Wonde has a signed licence agreement with every third party application that uses Wonde services for SIS integration.

Can schools have visibility of the data a third party is requesting?

Yes, schools have visibility and control of the data they share with third parties via the Wonde Schools Portal - <https://wonde.com/school-data-management>.

What information does Wonde extract?

Wonde will only extract data within the scopes approved by the school. Third parties define the scope of data required for their application within Wonde. These scopes can be defined down to a granular level (i.e. first name) which is approved by the school. An application is not able to access data outside of the agreed scope without further school approval.

How often does Wonde extract data from the SIS?

Wonde extracts data from a school's SIS on a regular basis, with the schedule determined by the individual dataset. By default updates occur multiple times a day although the schedule can be tailored to the schools requirements.

Who has access to the data?

Wonde developers and engineers have access to school data for troubleshooting and issue resolution purposes only. All staff undergo training and follow company policies to ensure the security and confidentiality of school data.

Does Wonde use any third parties who have access to the data?

Only third parties who have been approved by a school have direct access to data. No other third party is permitted to access the school's data.

Can schools request an individual's data to not be extracted from their SIS?

Yes, Wonde can block the data of any individual who does not want Wonde to store or pass on their data to a third party. Schools can manage this process within the Wonde School Portal.

Can schools control what data is available to third parties?

Revoking access Schools can revoke access to a third party with immediate effect. Revoking access to a third party takes place within the Wonde School Portal.

Approving data scopes Schools will be notified when a third party requests access to their data or changes to existing data scopes. Schools will be required to approve (from inside the Wonde school portal), the scopes before the third party is granted access to the data.

Optional data scopes The third party outlines the data scopes they require as a minimum to run their application. Third parties can also define optional data scopes to access data that adds additional value or functionality to their application. Schools have the ability to approve these optional data scopes during the approval process or at a point in the future.

What software will be installed?

Depending on the school's SIS, and the infrastructure at the school, Wonde may be required to install software that has been accredited by the provider of the SIS.

Does Wonde undertake Working With Children checks?

All Wonde staff with access to school data undergo a Working With Children Check.

Additional documentation

If you require any further information please email data@wonde.com.